

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi  
Assignee: Siebel Systems, Inc.  
Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model  
Application No.: 10/602,260 Filing Date: June 23, 2003  
Examiner: William V. Saindon Group Art Unit: 3623  
Docket No.: OIC0050US Confirmation No. 1943

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Austin, Texas  
December 8, 2008

MAIL STOP RCE  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**AMENDMENT AND REMARKS ACCOMPANYING**  
**REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Final Office Action dated August 28, 2008, having a shortened statutory period set to expire on November 28, 2008 and Advisory Action dated October 7, 2008. Accompanying this response is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time, setting a new time for response of December 28, 2008. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No Amendments to the Specification or Drawings are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

**Remarks/Arguments** begin on **page 13** of this paper.